In this article we introduce a specialized requirements elicitation method regarding the specific needs of product development assistance. Although, there are several approaches targeting the modeling of application domains, describing and developing process structures or eliciting requirements, it is the people’s day-to-day needs one has to capture in order to derive suitable requirements for SW development. Based on the concepts of the Needs Driven Approach, we propose a structured domain modeling technique, implemented within the ARIS Toolset in order to conquer this complexity.
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