Diffusion of Computer Supported Collaborative Work (CSCW): An Information Systems Perspective

Abstract:
CSCW did not diffuse as rapidly as most IS researchers envisioned two decades ago. We argue that this pertains firstly to a lack of understanding of group work from the systems designers point of view. Secondly researchers did not address the process of introduction of CSCW systems in a manageable way for practice. We use the concept of implementation characteristics to derive some guidelines for a successful adoption of CSCW.

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