Analysis of the Applications of the Electronic Health Card in Germany

The electronic health card (EHC) is presently being introduced in Germany, however in a much slower pace than originally anticipated and planned. For an evaluation of the applications of EHC a doctor’s practice of a dentist was chosen as reference practice. To analyze the direct effect of the EHC, a process analysis was made of the actual and future EHC processes. For exploring potential user acceptance a patient survey including 49 patients was conducted. The benefits for all involved parties were observable. Based on these analyses, some conclusions are drawn for the improvement of the EHC introduction in Germany.
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